

Frequently Asked Questions for Whistleblowing

What is 'Whistleblowing'?

Whistleblowing refers to an act where any one of the employees of OSKH Group or members of public, raises concern(s) about any improper conduct occurring within OSKH Group.

What is an "Improper Conduct"?

OSKH Group defines improper conduct as any conduct which if proved, constitutes a disciplinary / criminal offence. Improper conduct includes but is not limited to the following:

- Fraud;
- Corruption, bribery or blackmail;
- Theft, embezzlement and unauthorised use of OSKH Group's assets;
- Unauthorised disclosure or distribution of confidential trade secrets and other relevant information of OSKH Group;
- Improprieties in matters of financial reporting;
- Providing deceptive, misleading or false information about corporate transactions, including suppression of material information;
- Acts or omissions which are deemed to be against the interest of OSKH Group, laws, rules and regulations;
- Failure to comply with legal or regulatory obligation;
- Criminal offences;
- Endangerment of an individual's health and safety; and
- Deliberate concealment of any of the above matter or other acts of wrongdoing.

What happens after I lodge a concern?

Upon receipt, the assigned investigation team will determine if the nature of the concern lodged falls within the ambit of "Improper Conduct".

If it is within the ambit of "Improper Conduct", an investigation exercise would be initiated. However, if your concern does not fall within the ambit of "Improper Conduct", we will endeavour to assist you on a best effort basis. In either case, you will be notified on the decision / outcome.

You may be contacted by the Whistleblowing Coordinator or investigation team should there be a need to clarify or obtain further information.

Will my identity be kept confidential?

Yes. All concerns lodged will be treated as confidential and will be kept protected against any unauthorised use and access. However, confidentiality will be maintained to the extent possible within the limitations of law and the legitimate needs of the investigation.

Frequently Asked Questions for Whistleblowing cont'

Will I be protected from retaliation?

Yes. All whistleblowers who have acted in good faith will be protected from unfair treatment or practices.

What is “acted in good faith”?

Acted in good faith means acting under honest belief without malicious intentions, and in the best interest of OSKH Group.

How can I whistleblow?

- You can whistleblow or raise your concern via **any one** of the following channels:
 - Email to whistleblowing coordinator via whistleblowing@oskgroup.com;
 - Email to Chairman of Audit Committee via acchairman@oskgroup.com;
 - Contact the Whistleblowing Coordinator directly through the dedicated hotline number at (603) 2161 0662;
 - Post to Whistleblowing Coordinator at the following address:

Attn: Whistleblowing Coordinator,
OSK Holdings Berhad,
Level 11, Plaza OSK, Jalan Ampang,
50450, Kuala Lumpur, Malaysia.

Who should I contact in OSKH Group for further enquiries?

For further enquiries, please contact:

Mr Cheng Kee Thiam
(Head, Group Internal Audit)
Tel: (603) 2177 1999 ext 1918